A/S Storebælt

A/S STOREBÆLT TERMS AND CONDITIONS FOR STOREBÆLT BUSINESS – EFFECTIVE FROM 1 JANUARY 2027

1. General

1.1 These terms and conditions (the "Agreement") apply to your (the "Customer") use of the Storebælt Business discount Agreement (the "Product"). The Product is offered to companies and self-employed persons and covers all vehicle classes. However, the Green discount is only available for vehicles in classes 4-7. The Product is offered by A/S Storebælt, CVR no. 10634970, Storebæltsvej 70, 4220 Korsør, email: erhverv@sbf.dk.

1.2 The Agreement shall remain in force until terminated. Termination of use of the Product does not in itself constitute termination. The Customer may terminate the Agreement with 14 days' notice. A/S Storebælt may terminate the Agreement with the same notice period.

1.3 A/S Storebælt is entitled to change the terms of the Agreement with 14 days' notice. Notice of new terms and conditions will be given by publication on A/S Storebælt's website and by notification to the Toll Service Provider, who may pass on the information to the Customer. Changes that are not to the detriment of the Customer may be made without notice by publication on A/S Storebælt's website. However, annual price adjustments for the Product may be implemented without prior notice.

1.4 It is a prerequisite for entering into the Agreement and using the Product that the Customer has a functional automatic payment solution that can communicate with A/S Storebælt's payment system and register the Customer's passage. The automatic payment solution must be from a company that has entered into an agreement with A/S Storebælt on the use of the automatic payment solution on Storebælt ("Toll Service Provider"). The Customer can find an updated list of Toll Service Providers that have entered into an agreement with A/S Storebælt on A/S Storebælt's website. It is also a prerequisite for using the Product that the Customer ensures that the automatic payment solution is used in accordance with the terms agreed with the Toll Service Provider.

1.5 The Agreement is non-transferable for the Customer. However, the Customer may allow others to use an automatic payment solution linked to the Agreement, provided that this is done in accordance with the terms agreed with the Toll Service Provider. A/S Storebælt is entitled to transfer the Agreement in whole or in part to other companies in the Sund & Bælt Group without the Customer's consent.

2. Use of the Product

2.1 The Product includes the use of a functional automatic payment solution when passing through the payment facility on the motorway connection across Storebælt in order to obtain a discount.

2.2 A discount is available for the following Storebælt classes:

- Class 1 (under 3 m long),
- Class 2 (3-6 m long), and
- Class 3 (under 10 m long, under 2.7 m high)

For vehicles in classes 1-3, please refer to section 4.

2.3 The Green discount is available for the following Storebælt classes 4-7:

- Class 4 (under 10 m long, over 2.7 m high),
- Class 5 (10-20 m long),
- Class 6 (over 20 m long), and
- Class 7 (special transports)

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The conditions for the Green discount are set out in section 3.

2.4 Special conditions apply to special transports, see www.storebaelt.dk.

2.5 Rates are determined based on the length and height of the vehicle, including any trailer or caravan, at the time of passing through the toll station. See details at www.storebaelt.dk.

3. Conditions for obtaining a Green discount for vehicles in classes 4-7

3.1 A/S Storebælt grants the Customer a Green discount for vehicles in classes 4-7 when crossing Storebælt, provided that the conditions below are met. The prices applicable at any time are available at storebaelt.dk. Conditions for obtaining the Green discount:

(a) The Customer's vehicle must be registered under a business agreement with A/S Storebælt (this Agreement) either via the Toll Service Provider selected by the Customer or directly at www.storebaelt.dk,

(b) The Customer's vehicle must be linked to a functional automatic payment solution from an approved Toll Service Provider, cf. section 1.4, and this automatic payment solution must be used to identify the vehicle at the crossing,

(c) The Customer's vehicle must comply with the relevant environmental class, which means that the vehicle must either comply with "Euro 6" or be classified as a vehicle that uses hydrogen, LNG (Liquefied Natural Gas) or electricity as fuel. For more information on environmental classes, see www.storebaelt.dk/miljoklasse, and

(d) The Customer must ensure that A/S Storebælt, via the Toll Service Provider selected by the Customer, has received the relevant data about the automatic payment solution and the vehicle used by the Customer, including the PAN number (OBE/OBU number) for the automatic payment solution, UNECE vehicle class, vehicle registration number, country code of the registration number and environmental class, including Euro standard class and fuel type.

3.2 A/S Storebælt will check whether the registered vehicle information that the Customer must provide to A/S Storebælt pursuant to section 3.1 is correct by either making a digital query in the individual countries' vehicle registers or by validating the vehicle's registration certificate, including the vehicle identification number (Vehicle Identification Number – hereinafter referred to as "VIN number"):

(a) If the Customer's vehicle is registered in a country where it is possible to make a digital enquiry about the Customer's vehicle in the country's national vehicle register, A/S Storebælt will check the Customer's information in the relevant vehicle register. If the Customer's information is correct, the Customer will be eligible for the discount in section 3.1.

(b) If the Customer's vehicle is registered in a country where it is not possible to make a digital enquiry about the Customer's vehicle in the country's national vehicle register, the Customer must provide a copy of the vehicle's original registration certificate either to A/S Storebælt via www.storebaelt.dk or via the Toll Service Provider selected by the Customer. A/S Storebælt or the Toll Service Provider selected by the Customer will manually register and check the registration certificate submitted, including the VIN number, after which the Customer will be granted access to the discount in section 3.1. The registration certificate and VIN number will subsequently be validated by A/S Storebælt. If the validation of the registration certificate and VIN number shows that the Customer's vehicle information is incorrect or incomplete, the Customer will lose access to the discount, see section 3.5 below for further details.

3.3 For the processing of the Customer's vehicle information described in section 3.2 b), A/S Storebælt will charge the Customer an administration fee as stated on A/S Storebælt's website at www.storebaelt.dk (the "Administration Fee"). The Administration Fee will be charged to the Customer via the Toll Service Provider

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selected by the Customer at the time of the Customer's submission of the registration certificate. The Administration Fee covers the administrative costs and time associated with manually receiving, registering and checking the Customer's vehicle documentation, as well as subsequently validating it. The Administration Fee cannot be reclaimed by the Customer – even if the subsequent validation of the registration certificate and VIN number shows that the Customer is not entitled to the discount in section 3.1. Further information about discounts and vehicle types can be found at https://storebaelt.dk/en/prices-and-discounts/business/.

3.4 The Customer is at all times responsible for ensuring that all relevant information required under the Agreement is correct and up to date. If there are any changes to the information provided, the Customer must immediately update the information with A/S Storebælt or with the Toll Service Provider of the automatic payment solution and at the same time ensure that the updated information is exchanged with A/S Storebælt. If the Customer does not obtain access to the discount in section 3.1 for a crossing on Storebælt due to A/S Storebælt not having received the correct and up-to-date information from the Customer via the Toll Service Provider, the Customer's failure to obtain the discount is solely a matter between the Customer and the Toll Service Provider, for which A/S Storebælt is not responsible.

3.5 If the Customer does not meet all the requirements in section 3.1 at the time of crossing Storebælt, the Customer will not be eligible for the discount and will be charged according to the prices at https://storebaelt.dk/en/prices-and-discounts/business/. If the Customer has wrongfully obtained the discount without meeting the conditions in section 3.1, the Customer must immediately repay the discount amount obtained to A/S Storebælt. A/S Storebælt will regularly check whether the Customer has obtained the discount wrongfully, which may result in the Customer being required to pay a surcharge, see section 5.3 for further details.

4. Discounts for vehicles in classes 1-3

4.1 For vehicles in classes 1-3, the Customer automatically obtains the applicable Express price when using an automatic payment solution from an approved Toll Service Provider. The applicable prices are available at storebaelt.dk.

4.2 In addition, for vehicles in classes 1 and 2, the Customer has access to the automatic commuter discount on the terms applicable at any time, as stated on A/S Storebælt's website. See more at https://storebaelt.dk/en/prices-and-discounts/automatic-commuter-discount/.

4.3 Time-controlled discounts are not covered by the Agreement and the Product.

5. Payment and complaints

5.1 Invoicing and payment for passage across Storebælt using the Product is handled by the Toll Service Providers who have issued the automatic payment solution associated with the Product. Invoicing and payment are handled in accordance with the terms and conditions set by the Toll Service Provider.

5.2 Complaints about a crossing of Storebælt must be submitted to A/S Storebælt as soon as possible after the Customer becomes aware of the matter being complained about. Complaints about failure to calculate a discount on a crossing of Storebælt must be submitted to A/S Storebælt no later than 30 days after the crossing.

5.3 A/S Storebælt may require the Customer to pay a surcharge in addition to the applicable price if the Customer uses Storebælt without paying or if the Customer uses Storebælt without paying the correct amount. An example of unlawful payment would be if the Customer has obtained a discount for a crossing on Storebælt, cf. section 3.1, without meeting the conditions for this. The surcharge is determined in accordance with applicable law. For more information about payment on Storebælt, when a surcharge may be imposed, and who is liable for a crossing on Storebælt, see the Act on Sund & Bælt Holding A/S and the A/S Storebælt website https://storebaelt.dk/en/traffic-weather/toll-booth/.

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6. A/S Storebælt's collection and use of customer information

6.1 A/S Storebælt will process a range of personal data about the Customer in connection with the Customer's booking and use of the Agreement and the Product. A/S Storebælt's processing of personal data is described in more detail in Storebælt's privacy policy, which can be found at https://storebaelt.dk/en/privacy-policy-for-storebaeltdk/.

7. Breach

7.1 In the event of a material breach of the Agreement, A/S Storebælt may terminate the Agreement with immediate effect. Material breaches include, among other things, the provision of incorrect or misleading information. In the event of termination of the Agreement, the Customer's access to the Product will be blocked.

8. Jurisdiction and choice of law

8.1 The Agreement is governed by Danish law, and any disputes shall be settled by the Copenhagen City Court. A/S Storebælt can be contacted by telephone on +45 70 15 10 15, by email at erhverv@sbf.dk or in writing at A/S Storebælt, Storebæltsvej 70, 4220 Korsør, Denmark. For further information, please refer to www.storebaelt.dk.

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