

A/S STOREBÆLT

TERMS AND CONDITIONS FOR STOREBÆLT ERHVERV (BUSINESS)

I. Agreement

1.1 These terms and conditions (the "Agreement") apply to your ("the Customer") use of the discount product Storebælt Business ("the Product"). The Product is only offered to companies and self-employed persons and it is made available through A/S Storebælt, Central Business Register No 10634970, Storebæltsvvej 70, 4220 Korsør, email: erhverv@sbf.dk.

1.2 The Agreement will remain valid until terminated. Termination of use of the Product in itself is not a cancellation. The Customer may terminate the Agreement with 14 days' notice. The same notice period applies to A/S Storebælt.

1.3 A/S Storebælt has the right to change the terms of the Agreement giving 14 days' notice. Notification of new terms can be done by regular mail, email and SMS. Any changes that do not disadvantage the Customer, may take place without any notice by publication on A/S Storebælt's website.

1.4 A/S Storebælt is entitled to transfer the Agreement in whole or in part to other companies within the Sund & Bælt Group without the consent of the Customer.

1.5 The Agreement is not-transferable for the Customer, and the Customer is not entitled to include the turnover/passengers of other legal entities in the calculation of the turnover discount. However, the Customer is entitled to include the turnover/passengers of other legal entities in the calculation of the turnover discount if, see Agreement points 3.3-3.5, (a) the Customer and the legal entity are affiliated, see the Danish Companies Act; or (b) the Customer is the responsible carrier for transport operations performed by the legal entity, see the principle of Section 4 of the Danish CMR Act. At the request of A/S Storebælt, the Customer shall submit proof that the conditions to obtain the turnover discount relating to other legal entities' turnover/passages are met under the Agreement. If the documentation is not received within 10 days of submission of the request, the conditions shall be deemed not to be met, both backdated to a maximum of three years and into the future.

1.6 It is a condition for entering into the Agreement and using the Product that the Customer has a functioning automatic payment method that can communicate with A/S Storebælt's toll station and register the Customer's passage. The automatic payment method must be from a company that has an agreement with A/S Storebælt concerning the use of the automatic payment method on Storebælt ("the Issuer"). On A/S Storebælt's website, the Customer can find an up-to-date list of issuers that have entered into an agreement with A/S Storebælt concerning the use of their automatic payment method on Storebælt. It is a condition of the use of the Product that the Customer shall ensure that the automatic payment method is used in accordance with the terms agreed with the Issuer when the automatic payment method is used for crossing Storebælt.

1.7 When entering into the Agreement with A/S Storebælt, the Customer can also use Storebælt e-Booking in connection with payment for the passage on the motorway link across Storebælt. Storebælt e-Booking is an electronic purchase order system available at www.storebaelt.dk. Through the system, the Customer may order a code, called a Storebælt e-Booking, which gives access to one passage on the motorway link across Storebælt. For more information about Storebælt e-Booking, see Agreement point 5.

2. Use of the Product

2.1 The Product includes the use of an automatic payment method for passage at the toll station on the motorway link across Storebælt for the following vehicles:

(a) Passenger cars and small vans
Vehicles (i) up to 6 m in length, less than 3,500 kg, regardless of height; and (ii) vehicles over 6 m in length, less than 3,500 kg and less than 2.7 m in height.

(b) Large vans and lorries
Vehicles (i) over 6 m in length, less than 3,500 kg and over 2.7 m in height; (ii) vehicles under 10 m in length, over 3,500 kg, regardless of height; and (iii) vehicles over 10 m in length, over 3,500 kg, regardless of height. Special conditions apply for special transports, see www.storebaelt.dk.

(c) Coaches
Vehicles which are clearly built and equipped to carry more than 9 persons including the driver, have a corresponding number of passenger seats for the vehicle and have not been adapted for any purpose other than carrying passengers, when (i) the vehicle is less than 6 m in length; or (ii) the vehicle is more than 6 m and below 2.7 m in height; or (iii) the vehicle is 6-10 m in length and over 2.7 m in height; or (iv) the vehicle is 10-20 m in length and over 2.7 m in height.

3. Discounts

3.1 A/S Storebælt offers a discount on crossings for vehicles using an automatic payment method as a means of identification when crossing Storebælt. Discount information can be found at <https://www.storebaelt.dk/erhverv/aftaler/bberhvervplus>.

3.2 For passages registered through an automatic payment method, A/S Storebælt offers an additional business discount for cars, small vans and coaches, see Agreement points 2.1(a) and 2.1(c). Large vans and lorries, see Agreement point 2.1(b), do not receive the additional business discount. Information about the business discount can be found at <https://www.storebaelt.dk/erhverv/aftaler/bberhvervplus>.

3.3 A/S Storebælt offers a customer turnover discount on passages across Storebælt if the Customer achieves an annual turnover on Storebælt, excluding VAT, discount and any business discount. Please go to www.storebaelt.dk for information about applicable turnover discounts as well as the annual turnover at A/S Storebælt the Customer must achieve to get the turnover discount for the vehicle types in Agreement points 2.1(a), (b) and (c).

3.4. The turnover included in the discount calculation includes passages recorded by the automatic payment method and Storebælt e-Booking.

3.5 The turnover discount is calculated for a whole calendar year. Any discount will be settled in January of the following year. If the Customer obtains the turnover discount in breach of Agreement point 1.5 above, A/S Storebælt is entitled to demand repayment of the excess settled turnover discount.

3.6 Time controlled discounts primarily targeted at customers who use private cars are not comprised by the Agreement and the Product.

4. Handling of payments, discounts and complaints

4.1 The invoicing and payment for passages across Storebælt using the Product take place through the Issuers that have issued the automatic payment method associated with the Product. The Issuer(s) of the automatic payment method also invoices the e-Bookings which may be issued to the Customer by A/S Storebælt. Invoicing and payment take place according to the conditions that the Issuer has established in this respect.

4.2 Complaints about a Storebælt crossing must be submitted to A/S Storebælt as soon as possible after the Customer becomes aware of the circumstances leading to the complaint. Complaints about insufficient discount calculated for a passage on Storebælt must be submitted to A/S Storebælt within 30 days of the crossing. Complaints concerning the calculation of a turnover discount must be submitted to A/S Storebælt within 30 days of receipt of the statement.

5. Storebælt e-Bookings

5.1 At www.storebaelt.dk, the Customer can set up Storebælt e-Bookings using the customer number and a password issued by contacting A/S Storebælt. A Storebælt e-Booking gives access to one passage on the motorway link across Storebælt. For the Customer's use of Storebælt e-Bookings, the Customer shall pay the list price applicable at any time for the crossing of Storebælt. Storebælt e-Bookings do not give access to the discounts described in Agreement points 3.1-3.2. However, passages made using Storebælt e-Bookings are included in the calculation of the turnover discount described in Agreement points 3.3-3.5. In addition to setting up Storebælt e-Bookings, the Customer may delete unused numbers and view active and used numbers at www.storebaelt.dk.

5.2 Invoicing and payment for the use of Storebælt e-Bookings take place through the Issuers of the automatic payment methods which handle payments for the use of these, see Agreement point 4.1.

5.3 The Customer is responsible for setting up and using Storebælt e-Bookings under the Agreement until 24 hours after the time when (a) the Agreement is terminated; (b) the Customer deletes the unused Storebælt e-Bookings; or (c) the Customer, by contacting A/S Storebælt by telephone within opening hours, requests a cancellation of any ordered Storebælt e-Bookings.

5.4 If the Customer's order information (customer number and password) is lost, e.g. because of burglary at the premises where the order information is stored, or through hacking of the Customer's IT systems, or the Customer otherwise becomes aware of any unauthorised use of the Customer's order information, this must be communicated to A/S Storebælt by telephone within the opening hours, or via the Customer's own deletion at www.storebaelt.dk. The Customer

A/S STOREBÆLT

TERMS AND CONDITIONS FOR

STOREBÆLT ERHVERV (BUSINESS)

is liable for misuse until 24 hours after the time the Customer undertakes the deletion or the Customer has contacted A/S Storebælt by phone requesting the deletion.

6. A/S Storebælt's collection and use of customer information

6.1 When ordering the Agreement and the Product, the Customer shall provide a range of information, including company name, Central Business Registration number (CVR No), address, telephone number and email address. If the Customer already has an automatic payment method to be attached to the Agreement and the Product, the Customer must provide information to identify the automatic payment method, the customer number with the Issuer as well as the name of the Issuer of the automatic payment method.

6.2 A/S Storebælt receives information about the Customer, including company name, CVR No, address, telephone number and email address, from the Issuer that has issued the associated automatic payment method to the Customer. A/S Storebælt will share information updates with the Issuer as long as the Agreement is in force. A/S Storebælt may disclose any necessary information about the Customer to the Issuer for use in the Issuer's collection of the correct payment.

6.3 The information provided by the Customer, as well as the information that the Issuer transfers to A/S Storebælt, is used for the administration of the Agreement and the Product.

6.4 A/S Storebælt reserves the right to send general information to the Customer, including the traffic situation on Storebælt, by regular mail, email or SMS.

6.5 To the extent that the Customer is an individual, the Customer has the right to access the personal information that A/S Storebælt processes about the Customer. The Customer also has the right to object to the processing and to request that inaccurate or misleading information be deleted or corrected. Enquiries in this respect can be made to A/S Storebælt at telephone +45 70 15 10 15, at persondata@sbf.dk, or in writing at A/S Storebælt, Storebæltvej 70, 4220 Korsør. A/S Storebælt's processing of personal data is described in Storebælt's privacy policy found at www.storebaelt.dk/privatliv.

7. Breach of contract

7.1 In the event of a material breach of the Agreement, A/S Storebælt may terminate the Agreement with immediate effect. A material breach is considered, among other things, to be the submission of incorrect or misleading information. In the event of termination of the Agreement, issued Storebælt e-Bookings will be blocked.

8. Jurisdiction and applicable law

8.1 The Agreement is subject to Danish law, and any dispute shall be brought before Københavns Byret (the Copenhagen City Court).

For any enquiries, please contact A/S Storebælt at telephone +45 70 15 10 15, at erhverv@sbf.dk, or in writing at A/S Storebælt, Storebæltvej 70, 4220 Korsør. Please go to www.storebaelt.dk for more information.